

Benjamin Wan, MD, FAAP

595 Buckingham Way, Suite 500
San Francisco, CA 94132
Tel 415.665.6100 Fax 415.665.6101

www.DrBenjaminWan.com



Changes at Dr. Wan's Office during Shelter-in-Place:

To all our patients and families, we have implemented the following protocols that we think are consistent with current recommendations and essential to the health and safety of our patients and our community. Please understand that recommendations about COVID-19 is constantly changing and we will update our protocols as needed:

- We will attempt to schedule/reschedule healthy children only (for checkups) in the mornings/early afternoons and sick children only in the late afternoons.
- We prefer to limit office visits to the patient and a single caregiver (if possible). If you have someone to watch your other children, please do not bring them along to your visit.
- We will screen all visit requests first by phone to determine if an actual visit is necessary.
- Please wear a mask when you come to see us. Masks are recommended but not required for children 9 and under, and **NOT RECOMMENDED for children under 2 years of age**.
- We will be conducting temperature screening and asking screening questions for everyone entering the office (staff and caretakers included).
- All our staff who are ill, vulnerable, or have been exposed will remain at home.
- **We do not test for COVID-19.** Like many other doctor's offices, we do not have testing kits. Most importantly, we do not have access to the protective equipment (PPE) providers are expected to wear when taking samples. We can direct you to COVID testing sites if necessary.

We understand that there is a lot of anxiety during this unprecedented time. Hopefully, these protocols will provide some guidance and reassurance.

Stay healthy, stay safe, and thank you for your understanding.